

6/14/2007 Some Blackboard users may experience problems when using the Mozilla Firefox browser. These problems may include the inability to post to the Discussion Board or use any pages that contain the Visual Textbox Editor. This will most likely be due to certain Add-ons installed on the user's Firefox browser. The more common ones are the Google Toolbar, NoScript, and Adblock Plus. The simplest workaround is to either use another browser or start Firefox in safe mode. To start Firefox in safe mode for Windows, click Start > All Programs > Mozilla Firefox > Mozilla Firefox (Safe Mode).

The NoScript add-on can be configured to work with Blackboard. To do so, click on the NoScript icon in the bottom right and select Options. In the Options menu, select the Whitelist tab and add the Blackboard server (<http://bb.gcccd.edu>) to the Allowed domains list. Select the Advanced tab and uncheck Forbid Java. The Adblock Plus add-on should be disabled if it is causing problems with Blackboard.